

## Winter Wonderland

### List of complaints received in 2021 by the Environmental Protection and Nuisance team

The complaints from Cardinal Close are supported by Noise App recordings which confirm what the complainant is describing.

Follow up to these complaints was carried out by the applicant, as Environmental Protection officers contacted him along as did the complainant directly. However it appears that the issue was not fully resolved as complaints continued until the 17<sup>th</sup> December.

Date and time	Location	Details
14 November 8:30 pm	Cardinal Close	Music, bass and screams.
19 November 9:40 pm	Cardinal Close	Music, screams, mechanical crash
20 November 9:30 pm	Cardinal Close	Music, bass and screams.
21 November 9:44 pm	Cardinal Close	Music
22 November 10 am – 10 pm	Kingfisher Place	Loud music
26 November from 6 pm	Kingfisher Place	Loud music turned up at 6 pm
27 November from 6 pm	Kingfisher Place	Loud music turned up at 6 pm
28 November 6:45 pm, 7:25 pm	Cardinal Close	Music, screams, regular mechanical crashes
3 December 5:30 pm	Cardinal Close	Music, screams
5 December 8:30 pm	Cardinal Close	Music
17 December 8 pm	Cardinal Close	Bass, screaming, microphone vocals, mechanical crash